

Module 3: Specialized Hosting and Add-ons

3.1 Workplace Business Productivity Solutions

Overview

The Workplace Suite is a productivity solution designed to enhance collaboration, email security, and document management for businesses of all sizes.

Key Benefits

- Secured communication with **2FA protection** and **advanced anti-spam filters**.
- Productivity tools include **Docs, Sheets, and Presentations** for seamless collaboration.
- Flexible storage options and plans tailored for scalability.

Workplace Suite Plans

Plan	Specifications
Starter	2FA protection, antivirus, advanced anti-spam, 10 aliases/mailbox, 10 forwarding rules, 1 mailbox, 3GB storage, collaboration tools, 30-day free trial.
Pro	2FA protection, antivirus, advanced anti-spam, 30 aliases/mailbox, 30 forwarding rules, 3 mailboxes, 15GB storage, collaboration tools, 30-day free trial.

Business 2FA protection, antivirus, advanced anti-spam, 50 aliases/mailbox, 50 forwarding rules, 5 mailboxes, 50GB storage, collaboration tools, 30-day free trial.

Email Aliases

What are Email Aliases?

An **email alias** is an alternative email address that forwards emails to a primary email account or mailbox. It is not a separate mailbox, meaning it doesn't have its own inbox, login credentials, or storage. Instead, it simply acts as a redirection address.

For example:

- Primary mailbox: **info@yourdomain.com**
- Aliases: **sales@yourdomain.com**, **support@yourdomain.com**

Emails sent to **sales@yourdomain.com** or **support@yourdomain.com** will automatically be delivered to **info@yourdomain.com**.

How are Email Aliases Used?

1. Professional Image

- You can create different aliases for specific purposes, such as **billing@**, **support@**, or **careers@** while keeping all emails centralized in one mailbox.
- This provides a more professional look to your communication without requiring multiple mailboxes.

2. Simplify Email Management

- Since all emails arrive in the same inbox, you avoid the hassle of checking multiple accounts.

3. Filter and Organize Emails

- Use aliases with filters in your email client to automatically sort incoming messages into folders based on the alias used.

4. Privacy and Flexibility

- Share an alias instead of your primary email to limit the exposure of your main email address. If an alias starts receiving spam, you can delete it and create a new one.

Example Usage With Truehost Workplace Packages(Starter Package).

Your package includes **1 mailbox** and **10 email aliases**. Here's how you can leverage it:

- Use the **1 mailbox** (e.g., **info@yourdomain.com**) as your primary account for sending and receiving emails.
- Set up **10 aliases** such as:
 - **sales@yourdomain.com** (for sales inquiries)
 - **support@yourdomain.com** (for customer support)
 - **jobs@yourdomain.com** (for job applications)

3.2 Reseller Hosting

Overview

Empower entrepreneurs and small businesses to sell hosting services with Truehost's reseller hosting plans. Each package is equipped with tools for seamless account management and customer support.

Plan

Specifications

Silver Reseller	50GB Disk Space, 50 cPanel Accounts, 500GB Bandwidth, Free Domain Reseller Automation, *Free WHMCS Setup.
Gold Reseller	100GB Disk Space, 75 cPanel Accounts, 1TB Bandwidth, Private Nameservers, *Free WHMCS Setup.
Platinum Reseller	150GB Disk Space, 200 cPanel Accounts, 1.5TB Bandwidth, Private Nameservers, *Free WHMCS Setup.

Key Features

- Free WHMCS setup. Here, the client must have already configured WHMCS on their end and have purchased a license.
 - Private nameservers for branding.
 - Scalable storage and account limits.
 - White Labeling supported
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3.3 Dedicated Servers

Overview

Dedicated servers are provisioned through Hetzner to ensure high-performance solutions for resource-intensive applications.

These servers are meant for high intensive applications or services that need dedicated resources without sharing with others.

Here, the client fully owns the underlying hardware.

This option is usually more costly as compared to other solutions such as web hosting and VPS plans.

Requires more technical knowledge.

<i>Server Plan</i>	<i>Specifications</i>
H1	4 cores/8 threads (3.5 GHz), 32GB RAM, 2 x 240GB SSD, 1 IP Address, Linux OS, Data Centers: Germany.
H2	4 cores/8 threads (3.5 GHz), 32GB RAM, 2 x 512GB SSD, 1 IP Address, Linux OS, Data Centers: Germany.
H3	6 cores/12 threads (3.5 GHz), 64GB RAM, 2 x 2TB SSD, 1 IP Address, Linux OS, Data Centers: Germany.

Custom Servers

For Tailored server configurations or specs for specialized needs, contact sales supported by Truehost's expert consultation and provisioning process.

3.4 Website Builder Solutions

Overview

Truehost's Website Builder offers a no-code solution for creating professional websites with robust hosting and marketing tools.

Plan

Specifications

Starter	1GB Storage, unlimited bandwidth, 1 free domain, DNS management, SSL security, SEO tools, 100 contacts.
Pro	10GB Storage, 3 Business Emails, 500 contacts, shop functionality, payment integration, Marketing Suite.
Business	50GB Storage, 7 Business Emails, unlimited forms, 2000 contacts, full Marketing Suite functionality.

Support Provisions

- For those packages purchased via Truehost websites, ongoing support will be offered to clients.
- For those packages purchased directly via Olitt, ongoing support will be limited.

3.5 SSL Certificates

Importance of SSL

- Encrypts website traffic to protect user data.
- Enhances trust and SEO rankings.
- The SSL packages remain the same across all our platforms.
- For more information on SSL, Refer to the SSL Basics Course.

Available SSL Options

Provider	Types	Coverage
GoGetSSL	Starter SSL	Single domain coverage.
	Multi-Domain SSL	Covers up to 3 domains, additional charges for extra SANs.
	Wildcard SSL	Single domain and all its subdomains.
	Wildcard Multi-Domain SSL	Up to 3 domains and their subdomains.
Sectigo	Sectigo SSL	Single domain coverage.
	Multi-Domain SSL	Covers up to 3 domains, additional charges for extra SANs.
	Wildcard SSL	Single domain and all its subdomains.

Wildcard
Multi-Domain
SSL

Up to 3 domains and their
subdomains.

EV SSL
(Organization
SSL)

Requires publicly verifiable
business records for
issuance.

And other SSL Services.

3.6 Product Add-Ons

Additional Offerings

- **Licenses:** Extended cPanel, Cloudlinux, Plesk, Jetbackup, Softaculous and more.
- **Domain Reseller API:** Automate domain management for resellers.
- **Migration Fees:** Assistance for transferring existing websites or systems.
- **WHOIS ID Protection:** Enhance privacy by masking domain ownership information.